

Complaint Report



S No.	Complaint No	Date	Product Name	Qty	Nature Of Complaint	Recomended Action	Name	Contact Name	Contact Mobile	Assign To	Schedule Date	Time Slot	Closure No	Closure Date	Closure Time
1.	2.	3.	4.	5.	6.	7.	8.	9.	10.	11.	12.	13.	14.	15.	16.
1	83	11-04-2022	8 Mm Glass Top LPG Stove With Multispark Ignition 3 Burner	1	Auto Ignition Problem	Dispatch Through Courier For Replacement.	Kitchmart Home Solutions Pvt. Ltd.	MR. NABEEL M.P.	91 9995773442			-			
2	84	27-05-2022	8 Mm Glass Top LPG Stove 4 Burner	1	Breakage Of Glass	Dispatch through courier for spare replacement.	Pankaj Mishra	Pankaj Mishra	9969185454	Rinku	27-05-2022	02:00 AM -			
3	85	24-06-2022	Aluminium Inner Lid Pressure Cooker 06 Ltrs	1	ACCESSORIES FITMENT	By Hand	Jain Plastic Agencies	MR. SANJEEV JAIN	91 9415017824			-	29	11-07-2022	01:25 PM
4	92	07-07-2022	Hard Anodised Ind Comp Inner Lid Pressure Cooker 05 Ltrs - Alura	1	Bottom Brazing	Dispatch Through Courier For Replacement.	Lakhmi Chand & Sons	MR ANIL KUMAR AGGARWAL	91 9415251721	ROHIT KHERA	01-07-2022	05:45 PM -	28	07-07-2022	06:15 PM
5	93	08-07-2022	Aluminium Ind Comp Inner Lid Pressure Cooker 05 Ltrs - Alura	1	DAMAGE IN LID LIP	Dispatch Through Courier For Replacement.	Shree Om Shanti Vasan Bhandar	MR. VIKAS	91 9426876250	ROHIT KHERA	08-07-2022	09:20 AM -			
6	93	08-07-2022	Aluminium Inner Lid Pressure Cooker 01 Ltrs	1	DAMAGE IN LID LIP	Dispatch Through Courier For Replacement.	Shree Om Shanti Vasan Bhandar	MR. VIKAS	91 9426876250	ROHIT KHERA	08-07-2022	09:20 AM -			
7	93	08-07-2022	Aluminium Outer Lid Pressure Cooker 03 Ltrs	1	DAMAGE LID FROM VENTPIPE	Dispatch Through Courier For Replacement.	Shree Om Shanti Vasan Bhandar	MR. VIKAS	91 9426876250	ROHIT KHERA	08-07-2022	09:20 AM -			
8	94	12-07-2022	Aluminium Inner Lid Pressure Cooker 01 Ltrs		Burners Meld		Jain Plastic Agencies	MR. SANJEEV JAIN	91 9415017824			-			
9	99	20-07-2022	Hard Anodised Kadahi With Stainless Steel Lid 1.5 Ltrs	1	test	Dispatch through coruier for spare replacement & Rivet required for clamping bakelite & SS Frame.	Apple Cookware	MR. WILLIAM JAMES	91 9944555083	RAHUL KHERA	21-07-2022	10:55 AM - 11:15 AM			

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10	99	20-07-2022	Hard Anodised Ind Comp Kadahi With Ss Lid 5.5 Ltrs Plus	1	test	Dispatch through coruier for spare replacement & Rivet required for clamping bakelite & SS Frame.	Apple Cookware	MR. WILLIAM JAMES	91 9944555083	RAHUL KHERA	21-07-2022	10:55 AM - 11:15 AM			
11	99	20-07-2022	Kadai 3.5 Ltr. - Anno	1	test	Dispatch through coruier for spare replacement & Rivet required for clamping bakelite & SS Frame.	Apple Cookware	MR. WILLIAM JAMES	91 9944555083	RAHUL KHERA	21-07-2022	10:55 AM - 11:15 AM			
12	99	20-07-2022	Hard Anodised Kadahi With Stainless Steel Lid 2.75 Ltrs	1	test	Depute Engineer	Apple Cookware	MR. WILLIAM JAMES	91 9944555083	RAHUL KHERA	21-07-2022	10:55 AM - 11:15 AM			